

## 5.2. EQ Policy

- J J Sweeney Limited is committed to the principles and structure of BS OHSAS 18001:2007, ISO 14001:2015 and ISO 9001:2015.
- Our EQ Management Systems, Procedures, and, where appropriate, Work Instructions are maintained on-line, any hard copies are considered "uncontrolled".
- Customers are encouraged to provide feedback at any time about service, delivery, and performance of any of our services. Records are kept in our customer file.
- The EQ Management Systems in place at J J Sweeney Limited ensures that all employees and subcontractors have an understanding of both the company and customer EQ requirements.
- The management of J J Sweeney Limited has played an active role in the development of the Management Systems and supports the policies described in this manual.
- JJ Sweeney is committed to ensure systems are in place to ensure the health, safety and welfare of all employees and others who might be affected by our activities as well as ensuring the risk of ill health from our activities are minimised and controlled.
- Establishing objectives and targets at different levels of the business which are measured, monitored and reviewed to ensure their aims are being met.
- Protecting the environment, by improving technical installation efficiency, reducing energy usage thereby reducing harmful emissions and preventing pollution.
- Management Review of our EQ Management System is carried out at least yearly.
- J J Sweeney Limited is committed to ensure that the company complies with all relevant legislations, regulations and any other requirements applicable to the company and its activities.
- J J Sweeney Limited is committed to continual improvements of its management systems and processes.
- Auditing processes, sites and offices to determine the effectiveness of our Management Systems, implementing effective corrective and preventative action where identified.
- All records will be maintained.
- This Policy is communicated to all staff
- This Policy is available to all interested parties, through request to our Office

### 5.2.1 EQ Policy Statement

**“At J J Sweeney Limited, our ethos is to deliver the right component at the right time, every time. To achieve a consistently high level of service, we are committed to continual improvement through Leadership as well as investment in EQ, Human Resources, Training, IT and Health & Safety, as outlined in our EQ Manual and Procedures. Our constant aim is to exceed Customer expectation.”**

This Policy represents the framework for planning and improving the EQ, and setting general and specific EQ objectives.

**JJ Sweeney Director**

**Signature**

**Date**

*Patrick Sweeney*



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